



HOW TO PREDICT VIOLENCE AND INFLUENCE OUTCOMES

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The vast majority of attacks on officers begin with communication: [They Tell You its Coming](#)

If you can predict it - You can prevent it.

Before officers are attacked, perpetrators almost always tip their proverbial hand by communicating their intent. Preventing violent encounters requires officers to quickly and accurately identify behaviors that indicate malicious intent and immediately resolve them.

How to Predict Violence & Influence Outcomes is based on Lt. Glennon's popular book, "***Arresting Communication***" and delves deeply into the study and interpretation of verbal and non-verbal communication through body language and facial movements. In this profession, understanding these human behaviors has been proven to be key to officer safety. Students will learn these skills through the analysis of dozens of current videos involving police encounters with angry, irrational, confused and in need citizens - that turned violent.

We then delve into your behaviors. What's your body language conveying? Are you using the right language to control the interaction? What's going to happen to your body when the encounter escalates and your stress level rises quickly?

Are you trained in The Sudden Onset of Acute Stress?

By examining movements, evaluating mannerisms and identify warning signs that preceded the impending aggressions, you'll be better equipped to respond quickly and with the goal of building rapport, controlling the outcome and avoiding potentially deadly encounters.

Topics we'll cover include:

- **Establishing That YOU ARE IN THE HUMAN BEHAVIOR BUSINESS!**
- **The Science of Kinesics: Understanding Physical Behaviors Used to Express Meaning & Intent**
- **Statement Analysis: Picking Up What They Don't Know They're Telling You**
- **Language of Lies: Detecting The Deceptive Cues and Clues**
- **Preattack Indicators: Spotting The Attack to Prevent It**
- **Situational Awareness: You, the Subject and the Environment**
- **The Magic of Questions & Active Listening**
- **Language and the Use of Force: Tactical Communication During a Force Encounter**
- **Mental Illness: Detecting, Communicating and Aiding**
- **The Sudden Onset of Acute Stress: Are You Prepared? The Mind, Body and Decision Making**