



9-1-1 Supervisor Leadership Academy



\$1597/person

ADA COUNTY SHERIFF'S OFFICE | ADA COUNTY, ID

This academy is one day a month for 6 months.

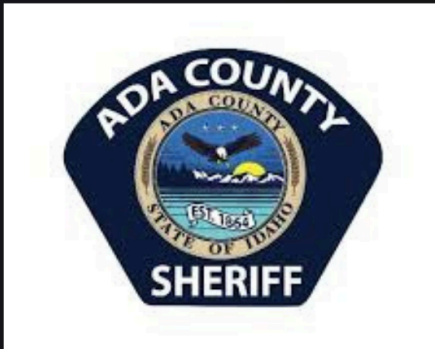
"How do I manage the people I consider my friends?!"

"How do I deal with conflict!? I'm not good at talking to people!"

"How do I deal with all these personalities?!"

We can answer all of these questions and more during this life-changing, six-month program that will change the way you view leadership.

COURSE IS PRE-APPROVED FOR IDAHO POST CREDIT



You Will Learn:

- Improving Emotional Intelligence
- Understanding Fear and Resistance
- Transforming Stress into Strength
- Rethinking Time Management
- Reframing Organizational Culture
- Positive Interaction with Difficult People
- And More!

"Have you ever attended a training that moved you to the core? This is it, the 9-1-1 Supervisor Leadership Academy!"

"I didn't know how much I needed this class! Thank you for the last 6 months, sir! I recommend this class!!!"

Starts May 13, 2025

Ada County Sheriff's Office
EOC Auditorium
7200 Barrister Dr.
Boise, ID 83704

Meet Joe Serio

Joe Serio, Ph.D. is an entertaining and thought-provoking trainer delivering classes for 9-1-1 across the U.S. and Canada. He is the President of The 360° Dispatcher,

co-author of *Dispatcher Stress: 50 Lessons on Beating the Burnout*, and co-author of the forthcoming book, *Dispatch Supervisor: 50 Lessons on Being a Great Leader*.

More details and registration at www.joeserio.com

