"This course is a 'must have' for new and existing supervisors! Great tools to help every supervisor succeed!

Coaching & Counseling

June 10th

A one-day, dynamic class for public safety supervisors on how to provide more effective coaching and counseling for employees and build accountability among their team

Presented by

PERFORMANCE LEADERSHIP INSTITUTE INCORPORATED

Instruction by Captain Randy Barnes

Cost:
$150 per person

Locations & Dates:
Nampa, ID
Police Department

Eligible for 8 training hours through ID POST

"The most important thing as a supervisor is to help my team succeed. This class gave me great tools to help identify why problems exist and insight into how to fix them. A 'Must Attend' for new supervisors!"

"This was a great course that helped me better communicate expectations and understand directive counseling. "

"Randy Barnes is an excellent instructor and uses real-world examples of how the training can help if applied in our jobs."

Do your supervisors need more tools and confidence in managing employee behavior?

Could your supervisors benefit from more techniques and practice in dealing with problem employees?

Do you wish your supervisors were better at coaching new team members to success rather than only getting involved when it reaches a disciplinary stage?

Do your supervisors need more skills in holding team members accountable for outcomes?

Do your supervisors need to know about their role and the legalities of employee discipline processes?

Effective performance management is the key to success for any supervisor. Learning how to effectively coach and counsel employees to success and hold them accountable for outcomes is not only necessary, but integral for effective supervision. This training teaches participants tried and true techniques for one-on-one coaching and counseling of subordinates, dealing with problem employees, setting a high standard of performance and accountability on their teams and helping correct behavior before it gets worse and leads to discipline or termination.

By the end of the training, participants will:

- Gain a clear understanding concerning the various dynamics that impact employee performance
- Understand the impacts of leadership upon these dynamics
- Receive a proven method to help determine the "root causes" behind employee behavior
- Learn tested methods used in planning a course of action to address performance deficiencies
- Learn the steps necessary when counseling an employee that provide a high likelihood for success while setting the stage for potential disciplinary action in the future
- Learn the basic "Just Cause" requirements and Case Law that helps define legitimate discipline.

This course is targeted to new and existing supervisors and sergeants as well as those in line for promotion.

TO REGISTER VISIT WWW.PLI.US.COM

Contact April Lee at Performance Leadership Institute, Inc. for more information .

(541) 490-5300 ***alee@pli.us.com***